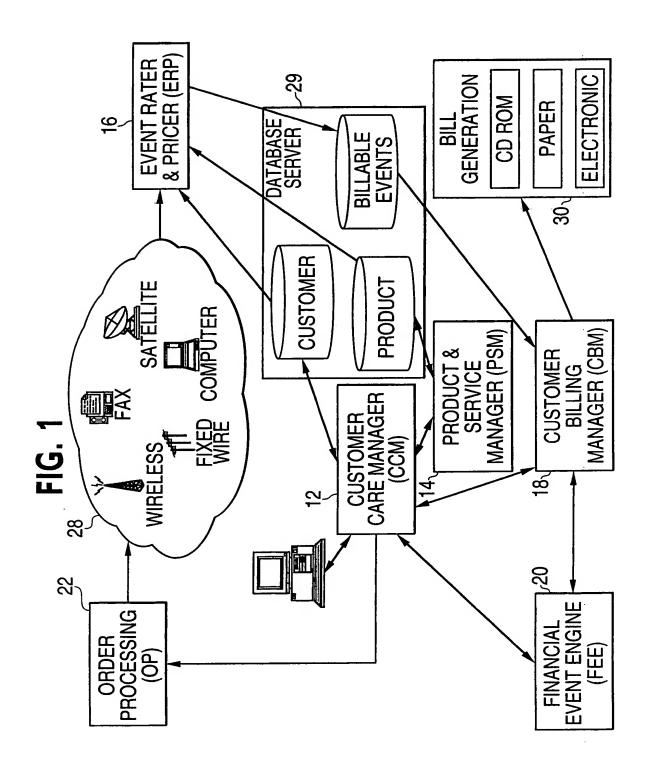
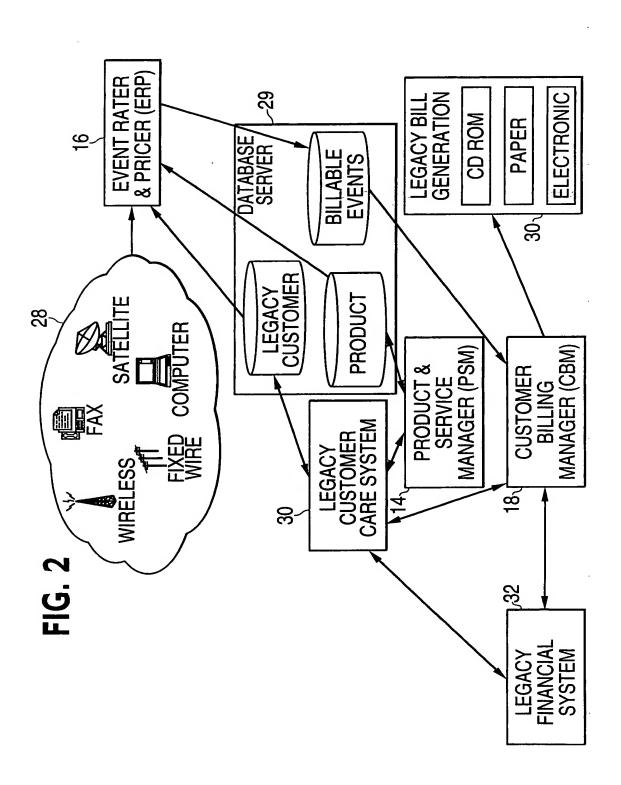


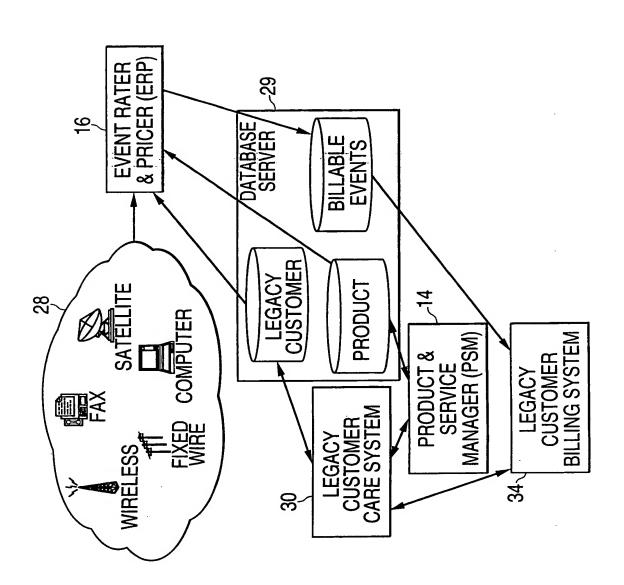


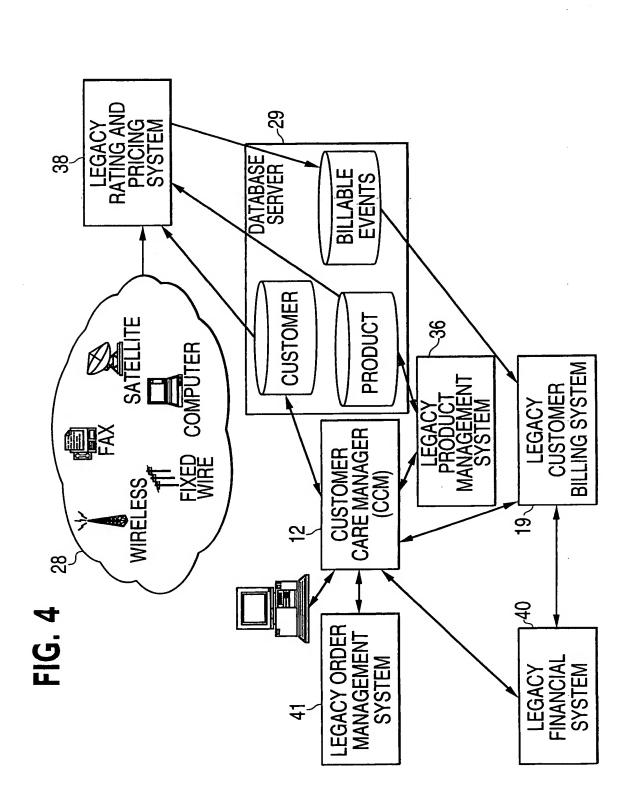
NTLE: MODULAR CONVERGENT CUSTOMER CARE AND BILLING SYSTEM INVENTORS: M. HANAGAN, et al.
SERIAL NO.: 10/667,335
DOCKET NO.: 1330.1024D REPLACEMENT SHEET

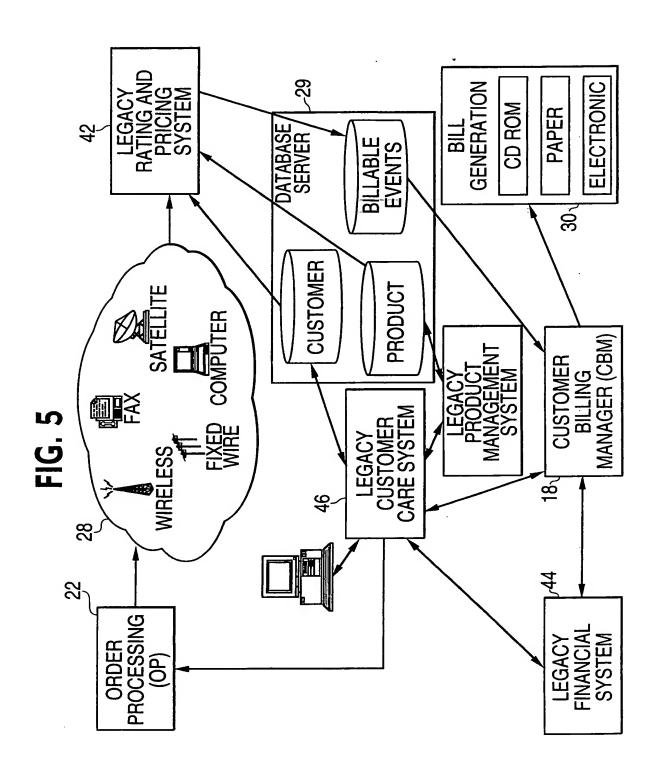


VENTORS: M. HANAGAN, et al SERIAL NO.: 10/667,335 DOCKET NO.: 1330.1024D

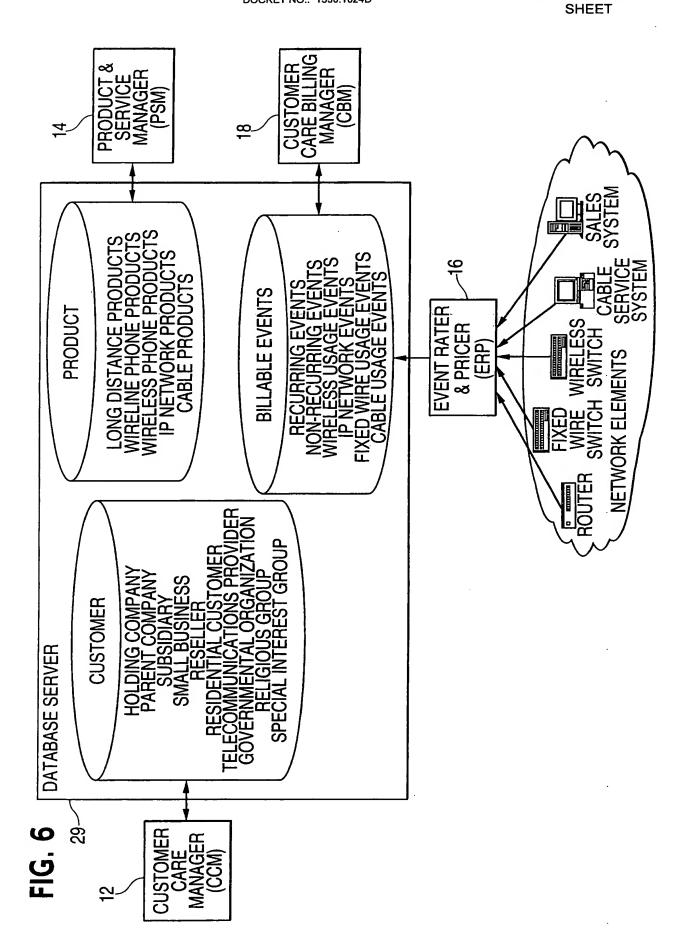


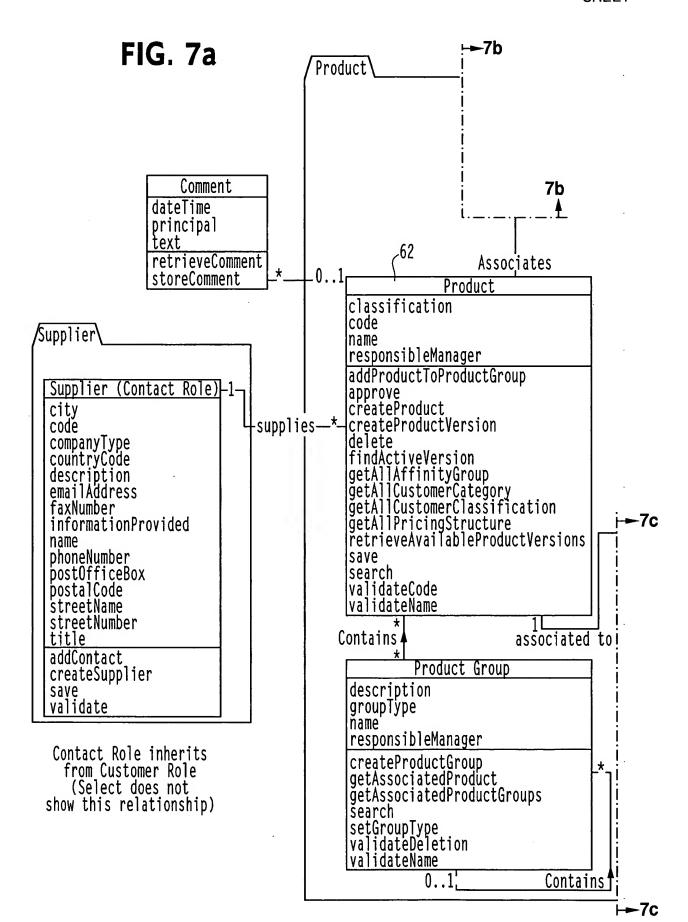


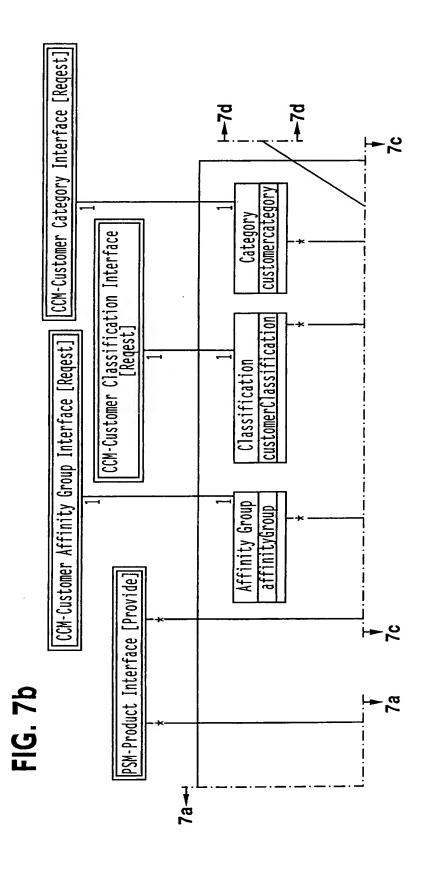




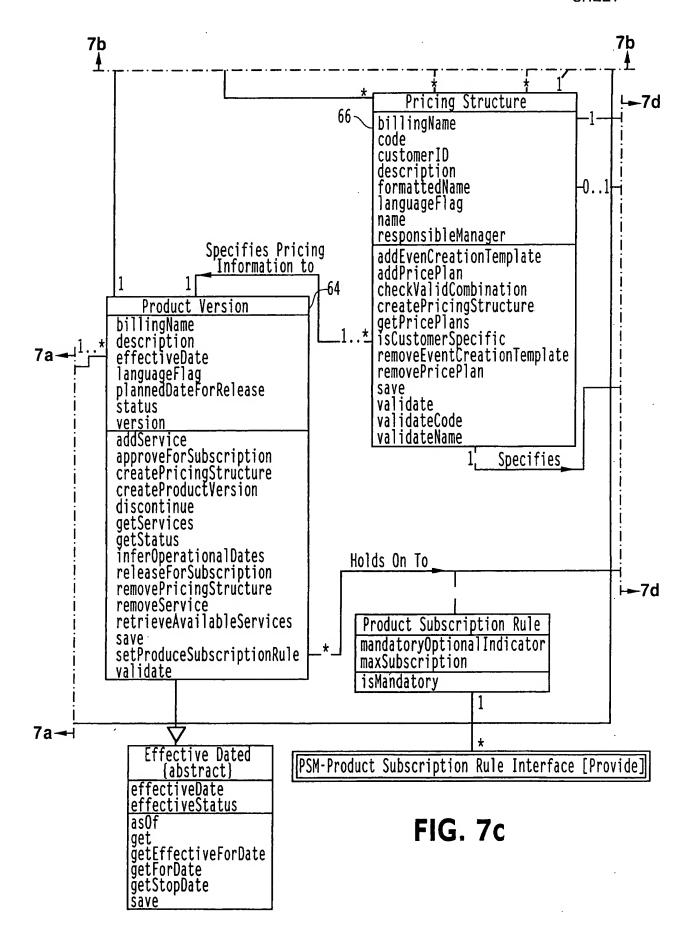
TITLE: MODULAR CONVERGENT CUSTOMER CARE AND BILLING SYSTEM INVENTORS: M. HANAGAN, et al.
SERIAL NO.: 10/667,335
DOCKET NO.: 1330.1024D REPLACEMENT

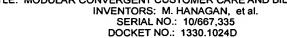


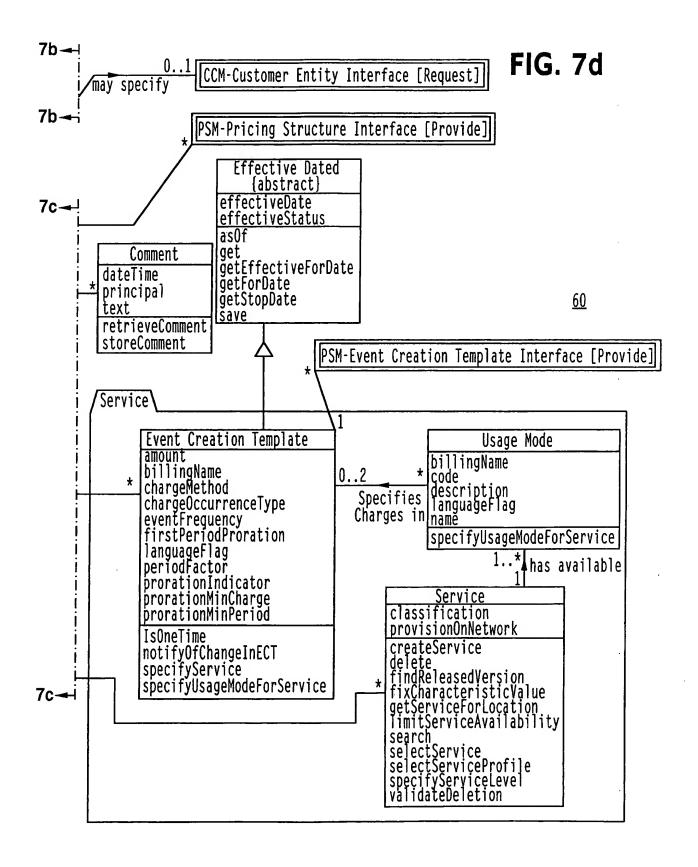


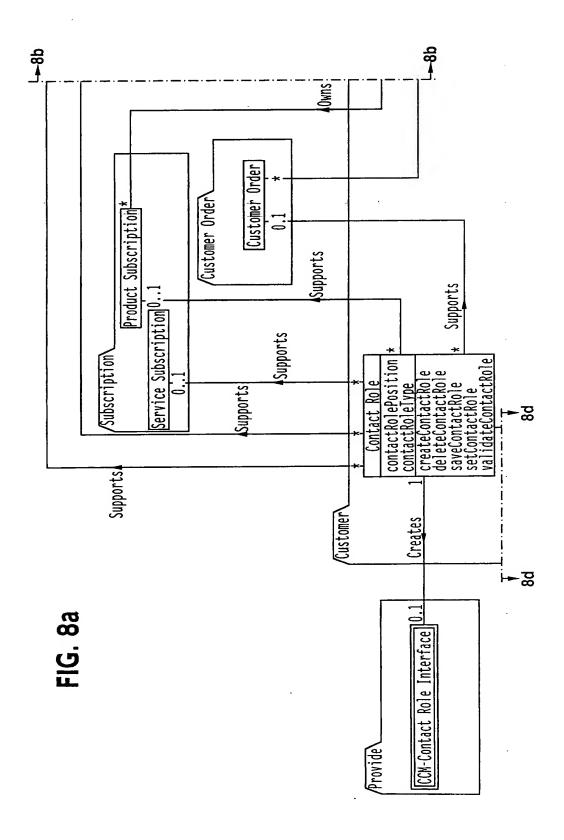


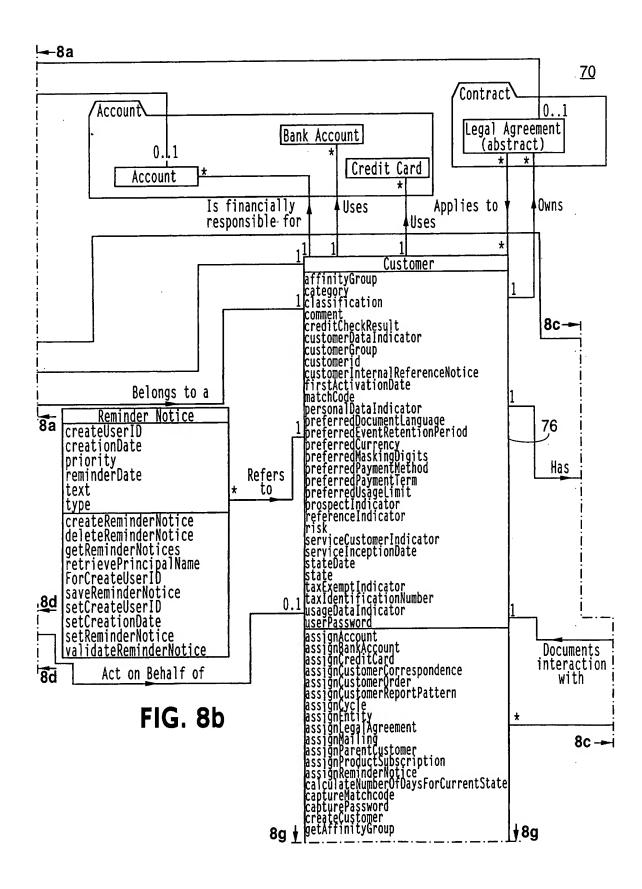
VENTORS: M. HANAGAN, et al SERIAL NO.: 10/667,335 DOCKET NO.: 1330.1024D



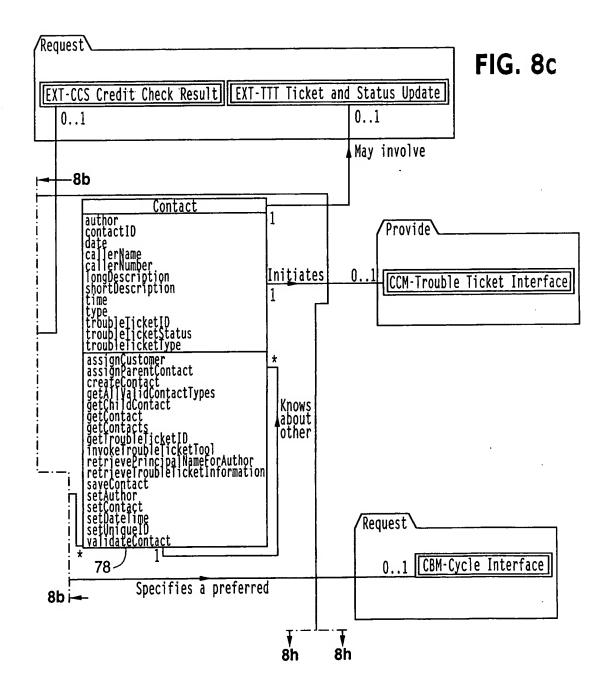




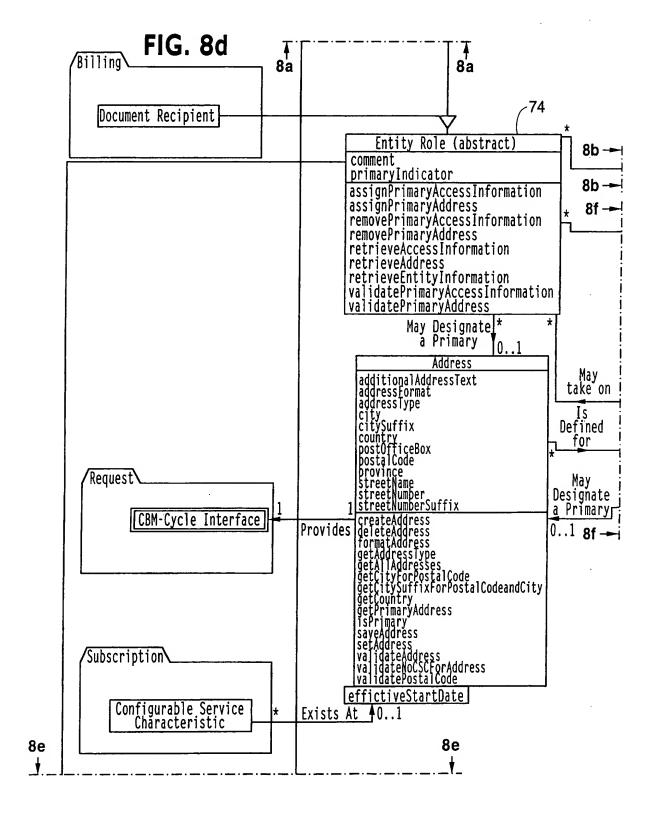


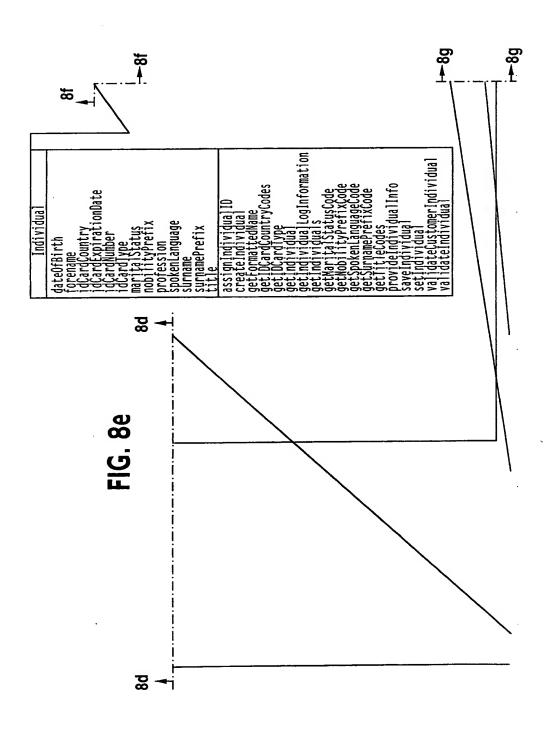


SERIAL NO.: 10/667,335 DOCKET NO.: 1330.1024D

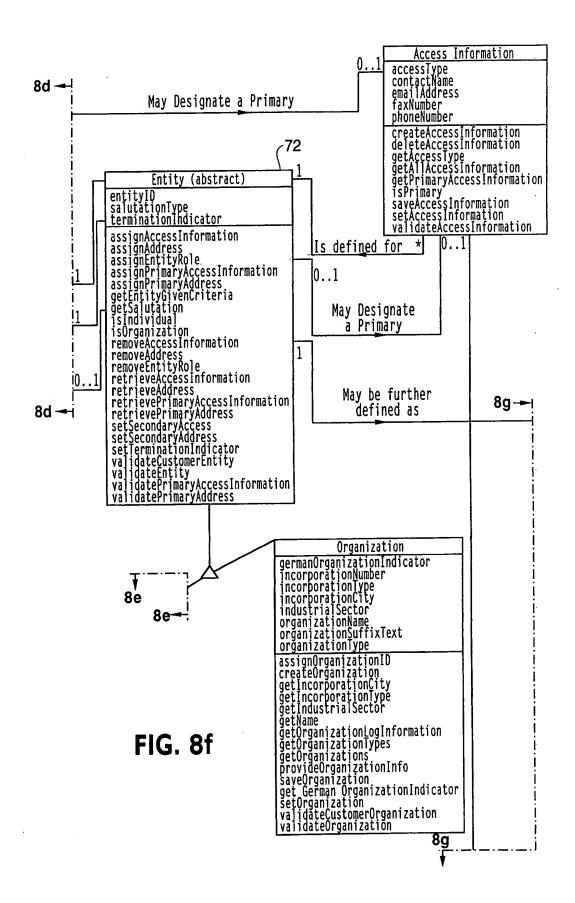


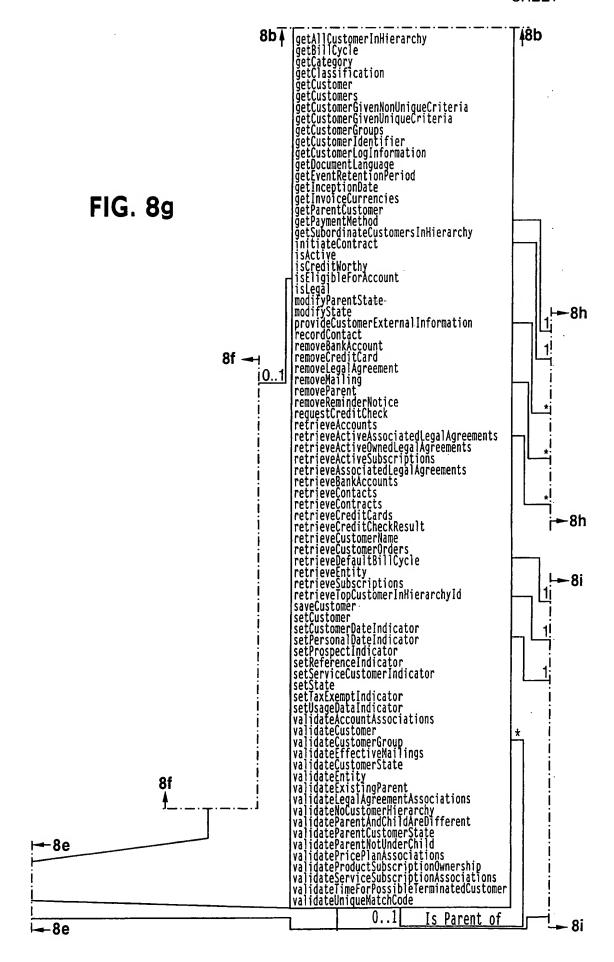
SERIAL NO.: 10/667,335 DOCKET NO.: 1330.1024D

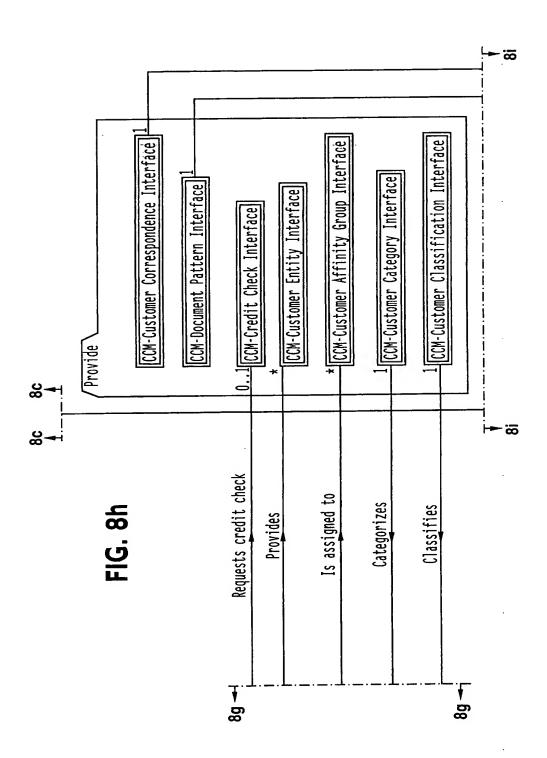


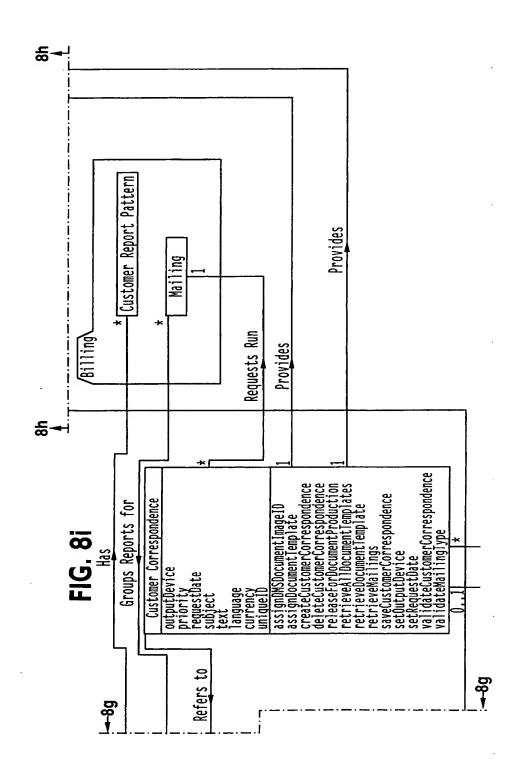


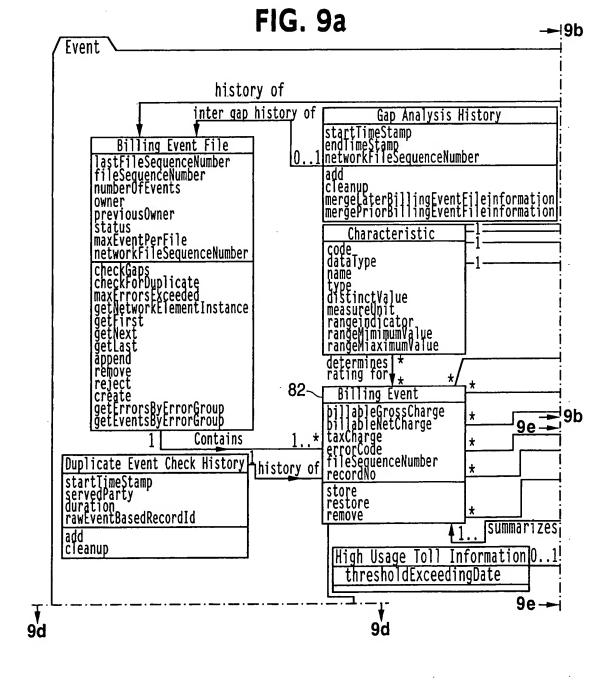
SERIAL NO.: 10/667,335 DOCKET NO.: 1330.1024D











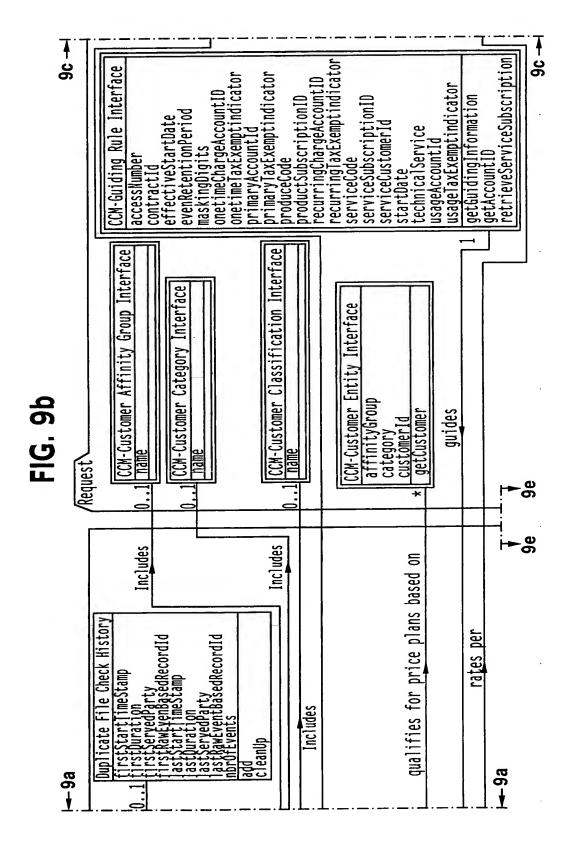
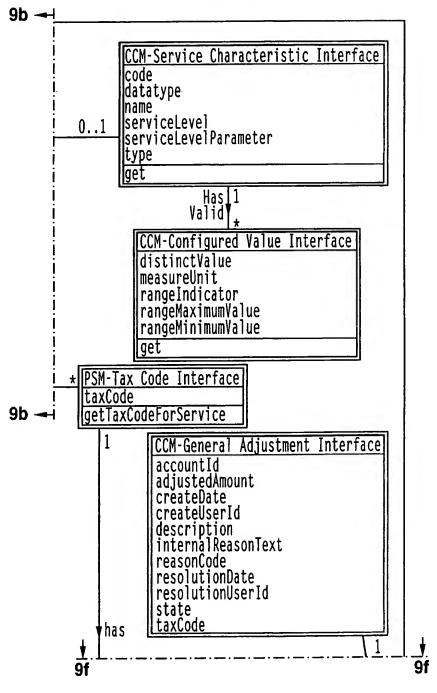
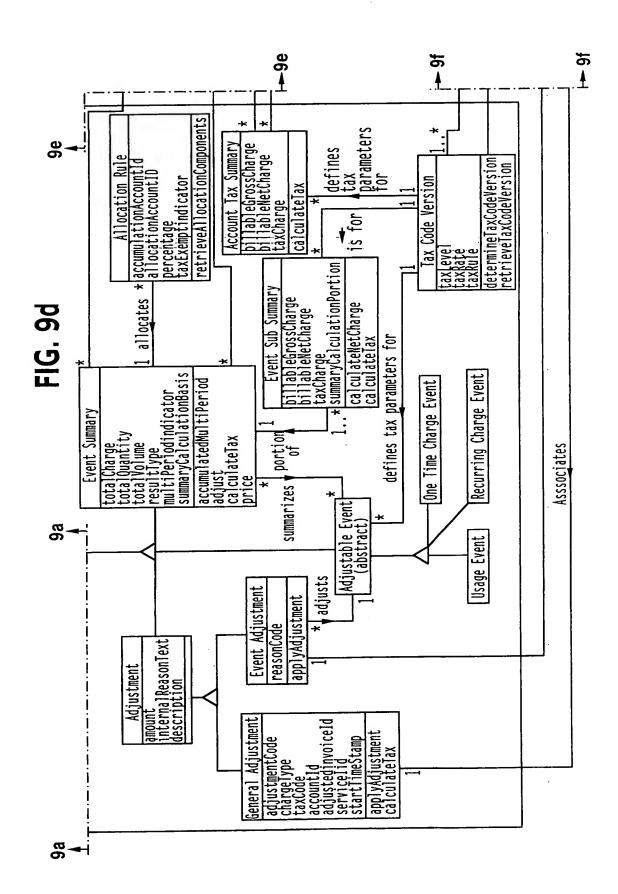
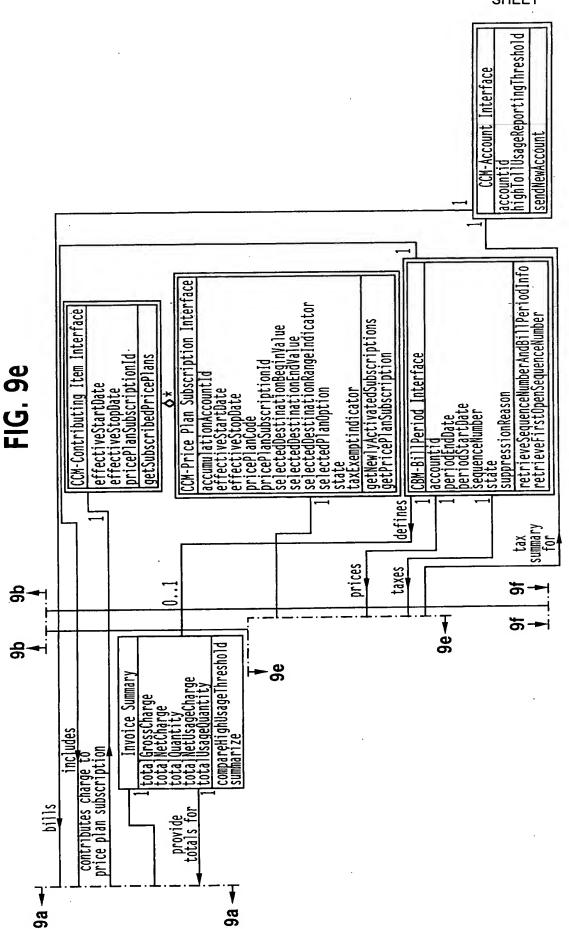


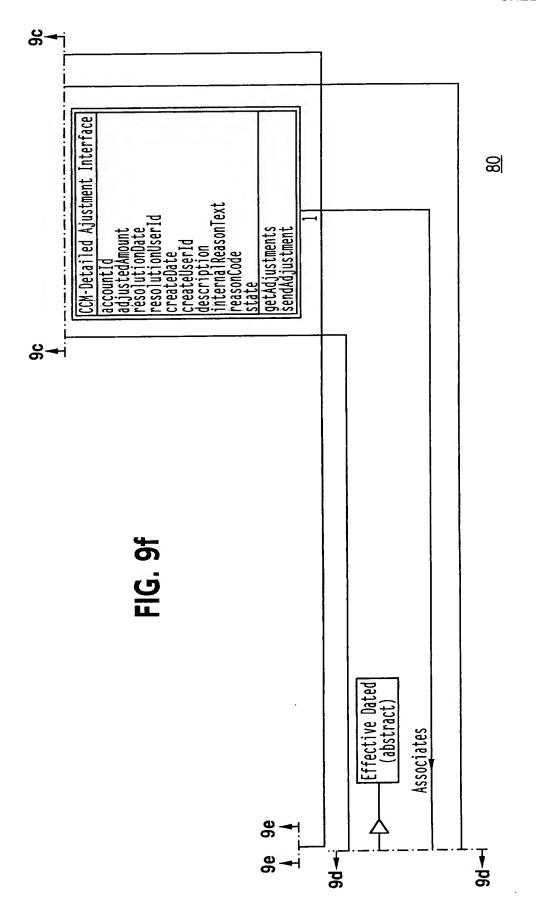
FIG. 9c



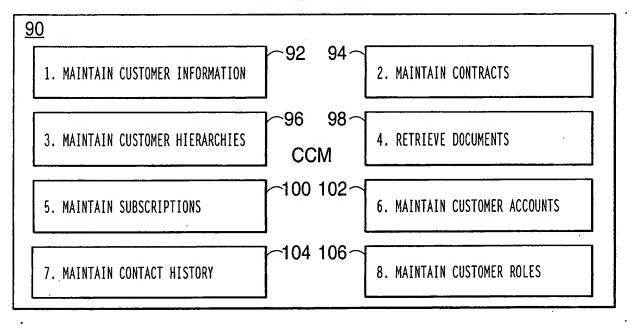


INVENTORS: M. HANAGAN, et al. SERIAL NO.: 10/667,335 DOCKET NO.: 1330.1024D

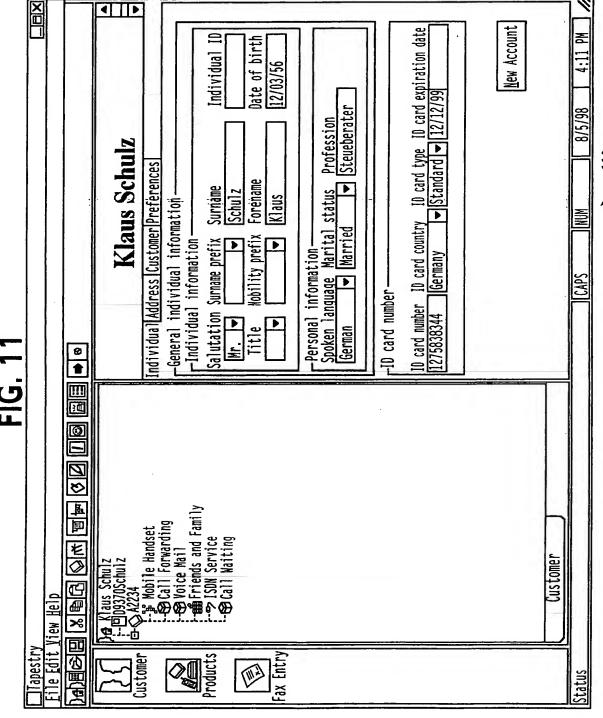




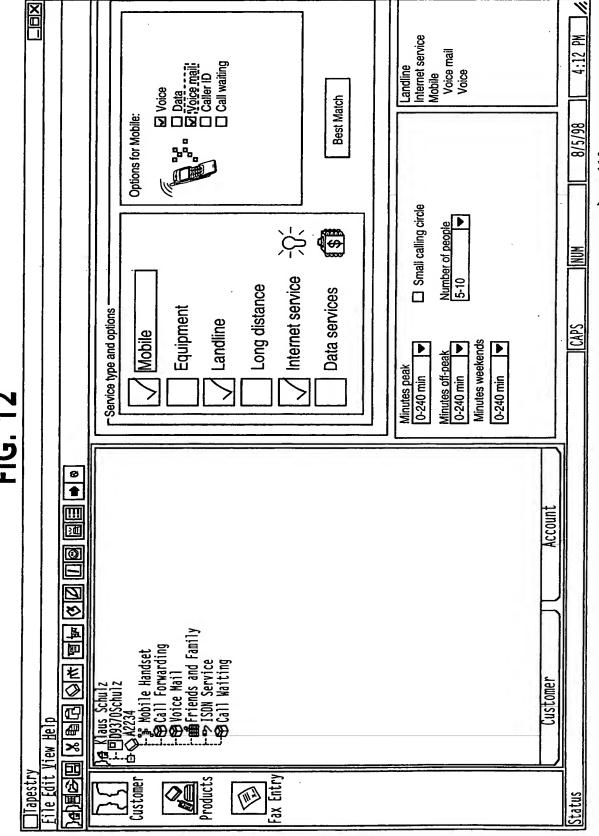
## FIG. 10



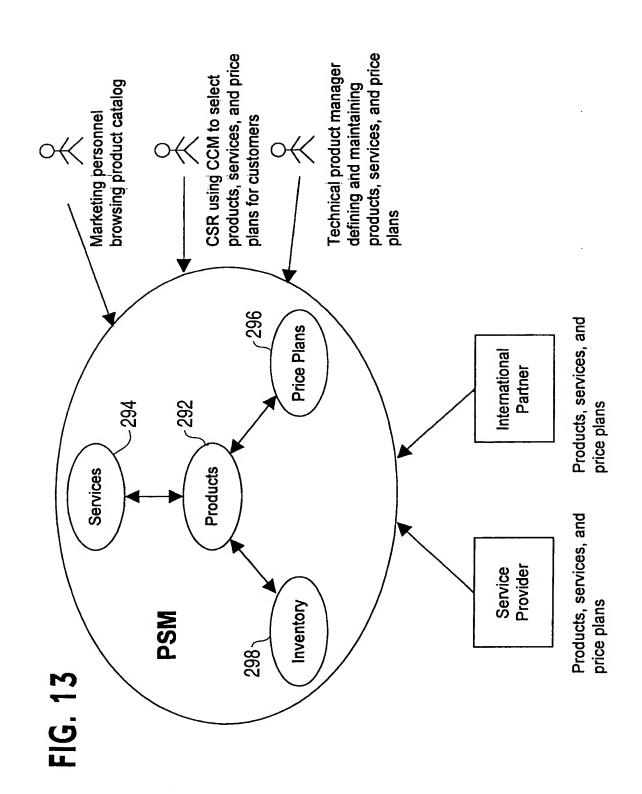
TITLE: MODULAR CONVERGENT CUSTOMER CARE AND BILLING SYSTEM INVENTORS: M. HANAGAN, et al.
SERIAL NO.: 10/667,335
DOCKET NO.: 1330.1024D



INVENTORS: M. HANAGAN, et al. SERIAL NO.: 10/667,335 DOCKET NO.: 1330.1024D





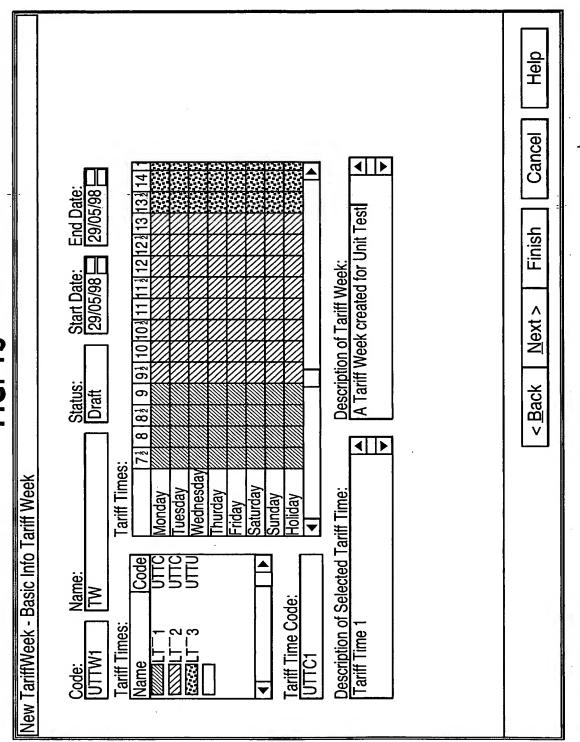


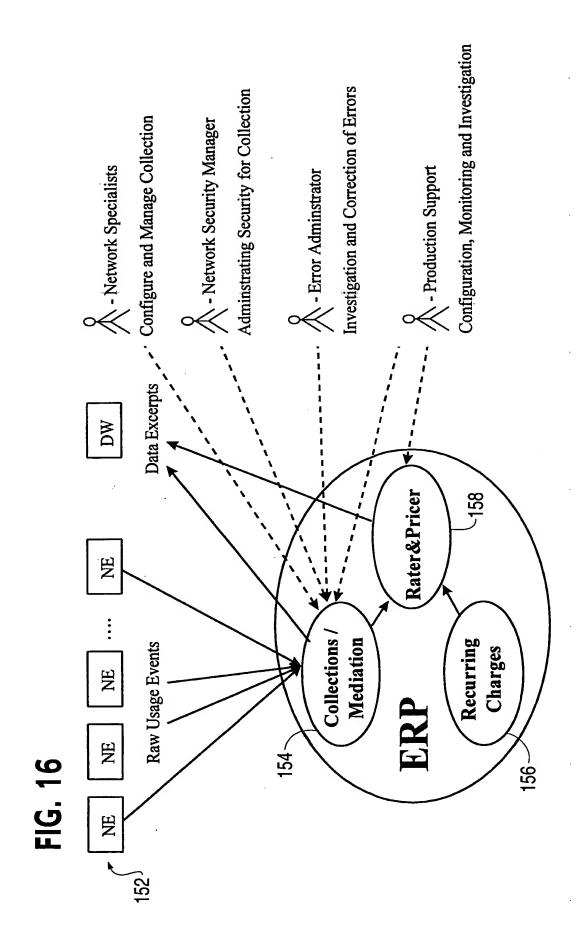
읖 Cancel End Date: 29/05/98 310 Finish Term. Start Date: 29/05/98 Zonal Components: Next > Orig. 0049 0049 0049 Status: Draft Back Available Term. Points: Dest 0044 0001 0247 00492 A Tariff Zone created for the Unit Test Unit Test Tariff Zone New TariffZone - Basic Info Tariff Zone England USA **3ermany** Dussel lapan Description of Tariff Zone: Available Orig. Points: Name: Dest England USA Japan Dussel Germany Code Code:

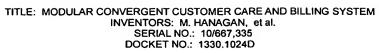
-320

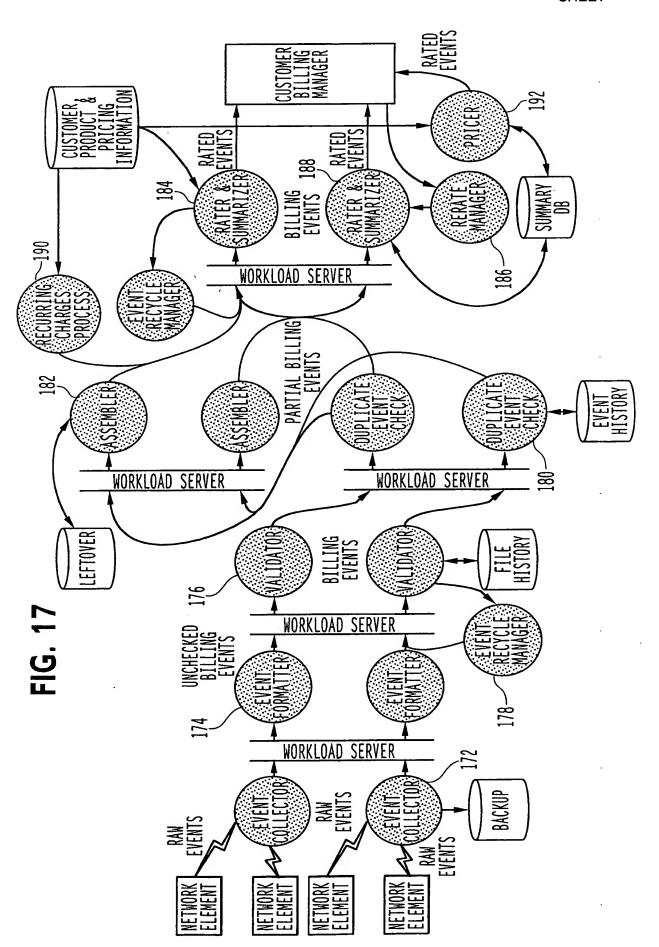
INVENTORS: M. HANAGAN, et al. SERIAL NO.: 10/667,335 DOCKET NO.: 1330.1024D

FIG. 15

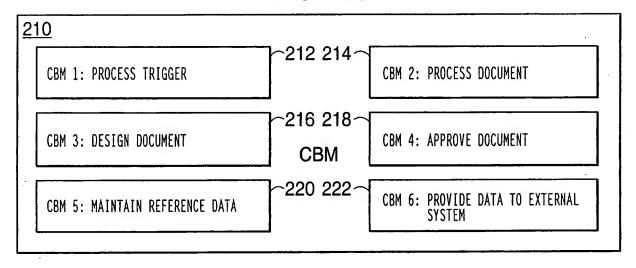




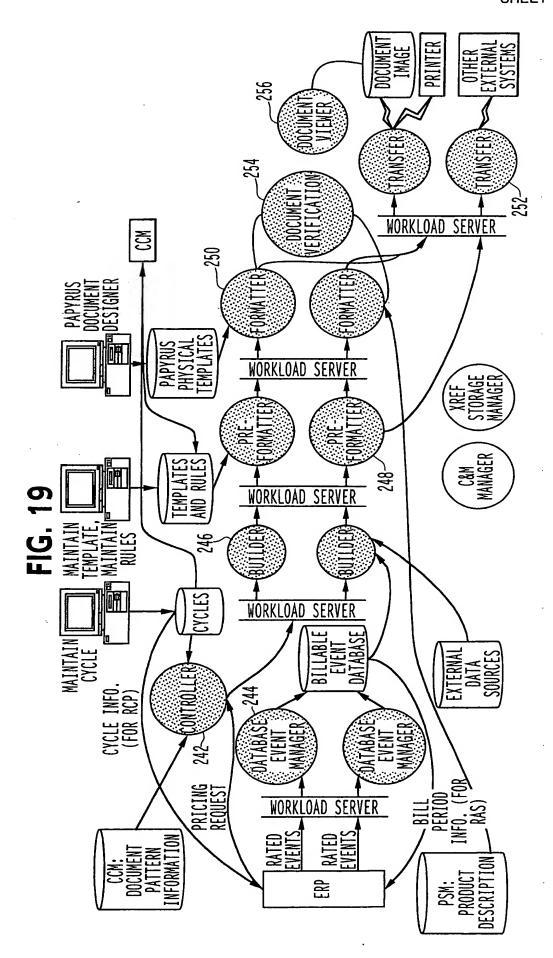




## FIG. 18

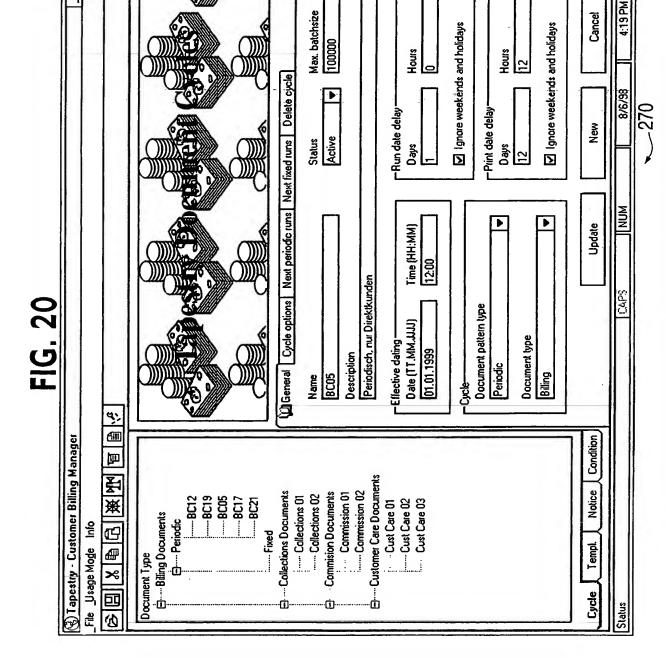


INVENTORS: M. HANAGAN, et al. SERIAL NO.: 10/667,335 DOCKET NO.: 1330.1024D



SERIAL NO.: 10/667,335 DOCKET NO.: 1330.1024D

X



DOCKET NO.: 1330.1024D

5. 21

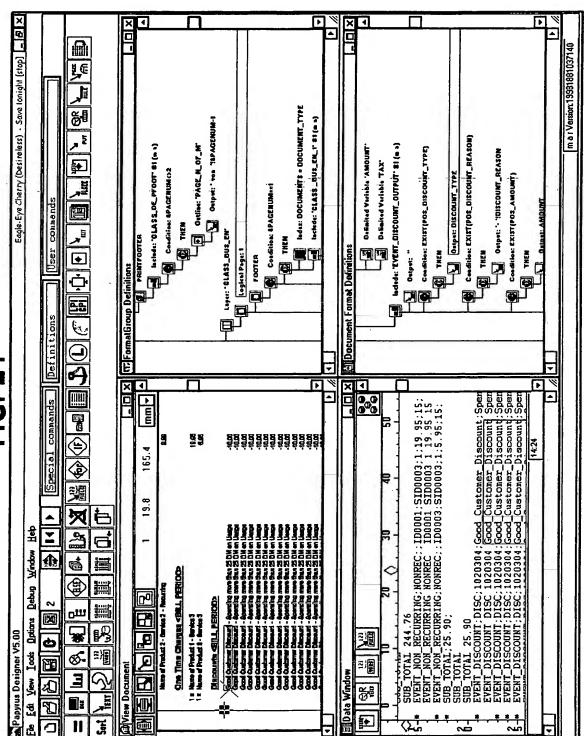


FIG. 22

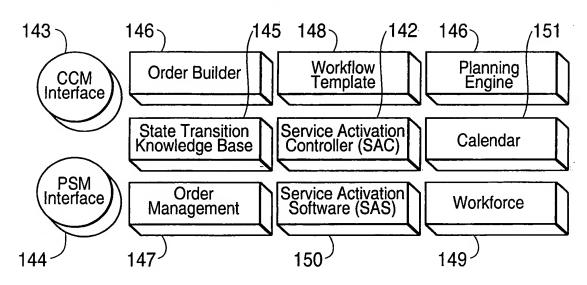
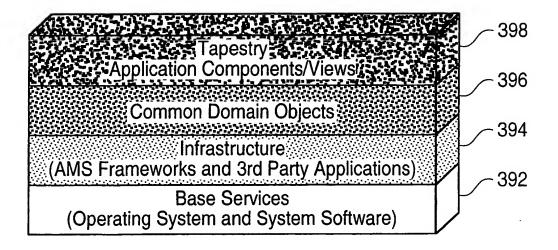
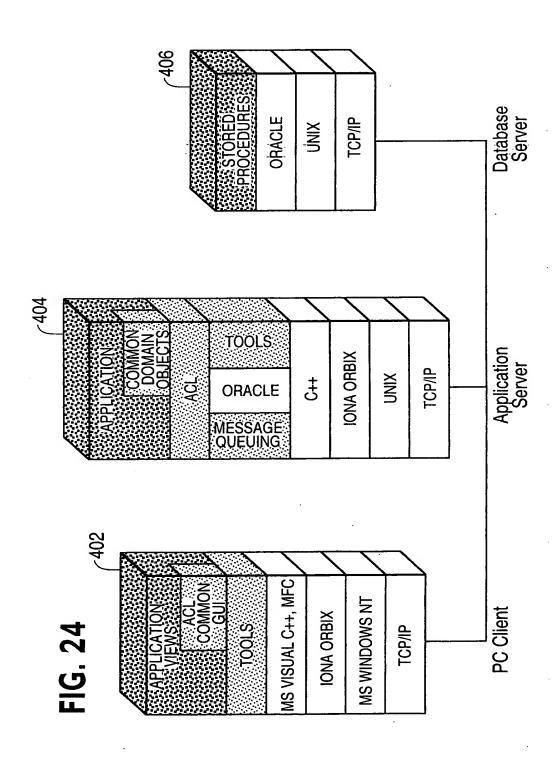


FIG. 23





INVENTORS: M. HANAGAN, et al SERIAL NO.: 10/667,335 DOCKET NO.: 1330.1024D

